



U.S. NAVAL HOSPITAL YOKOSUKA

HERE TO SERVE WITH CARE



Notice to USNH Yokosuka Non-Tricare Patients

Beginning 1 August 2015, U.S. Naval Hospital Yokosuka will no longer bill non-TRICARE patient's insurance companies directly. Instead The U.S. Treasury's Centralized Receivable Services (CRS) will mail an invoice to the address on file in DEERS.

Patients can expect an invoice mailed to them within 60 days of their visit to the hospital or clinic. In anticipation of this change it is recommended that patients work closely with their insurance carrier for assistance regarding payment or reimbursement for medical services.

- For information regarding the CRS process, visit their website at <http://go.usa.gov/3D5Rm> or call CRS at 1-855-549-2684 Monday - Friday 0700-1900 (U.S. Central Standard Time).
- For questions or concerns regarding an invoice, patients must contact CRS for assistance. CRS will address the issue or contact USNH Yokosuka for more information. If the patient hasn't received an invoice or has outstanding issues, they should contact the Uniform Business Office (Billing and Collections Office) for assistance at DSN: 243-8574/7090, commercial: 046-816-8574. Monday - Friday 0900-1500. (Japan Standard Time)
- For medical records assistance, please contact nhyokosuka-outpatientrecords@med.navy.mil or call DSN 315-243-6006 or fax 011-81-46-816-6006.

*****[This policy change does not affect TRICARE enrolled beneficiaries.](#)*****